Watts Radiant Floor Heating & Snowmelting

R-flex Insulated PEX Tubing and Fitting Products

10-year Limited Warranty

- 1. Watts Radiant, Inc. warrants its R-flex insulated piping system (PEX tubing, insulation, jacket, casings and R-flex adapters) (the Products) to be free from defects in materials and workmanship under normal usage for ten (10) years from the date of manufacture. All other R-flex components not listed above are warranted for a period of one (1) year from the date of sale. This Limited Warranty is transferable to subsequent owners.
- **2.** In the event any Products or components are determined by Watts Radiant to be defective in materials or workmanship within the applicable warranty period, your sole remedy is product replacement.
- 3. In order to make a claim, you must do the following:
 - (a) Provide Watts Radiant with sufficient details relating to the nature of the defect, the manner in which the Products and components were installed, the history of operation, and any repairs that may have been made.
 - **(b)** At Watts Radiant's discretion and your expense, ship the Products or components to Watts Radiant or our local representative or distributor.
 - (c) Provide proof that the Products and components were installed in accordance with the applicable Products installation manuals, applicable codes, and any special written design or installation guidelines provided by Watts Radiant for this project.
 - (d) Provide proof of purchase.
- **4.** Watts Radiant shall **not** be responsible for the following:
 - (a) The costs of any labor or materials required to repair or replace any defective Products or components that are not authorized in writing by us.
 - **(b)** The costs of any labor or materials required to remove, repair or replace construction materials or consequential damage.
 - (c) Any freight or delivery costs related to the replacement Products or components.
- **5.** Watts Radiant assumes no responsibility under this Limited Warranty for any damage to the Products or components caused by any trades people, visitors on the job site, or damage caused as a result of post-installation work. This Limited Warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of the Products or components.
- **6.** The staff at Watts Radiant is available to answer any questions regarding the proper installation or application of the Products at this toll-free phone number: 800-276-2419. If you are ever in doubt about the correct installation procedure to follow, or if the Products appear to be damaged, you must call us before proceeding with the installation or proposed repair.

THE WARRANTY PROVIDED HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY WATTS RADIANT WITH RESPECT TO THE PRODUCTS AND COMPONENTS. WATTS RADIANT DISCLAIMS ANY WARRANTY NOT PROVIDED HEREIN, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. WATTS RADIANT FURTHER DISCLAIMS ANY RESPONSIBILITY FOR SPECIAL, INDIRECT, SECONDARY, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THESE PRODUCTS, INCLUDING PERSONAL INJURY, INCONVENIENCE, LOSS OF USE OR LOSS OF INCOME. NO AGENT OR REPRESENTATIVE OF WATTS RADIANT HAS ANY AUTHORITY TO EXTEND OR MODIFY THIS WARRANTY UNLESS SUCH EXTENSION OR MODIFICATION IS MADE IN WRITING BY A CORPORATE OFFICER.

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Effective: July 1, 2009. This Limited Warranty applies to all Products purchased after this date.