

# Limited Warranty

Dear Valued Customer:

The NorthStar Product you just purchased is built with the finest material and craftsmanship. Use this product properly and enjoy The benefits from its high performance. By purchasing a NorthStar product, you show a desire for quality and durability. Like all mechanical equipment this unit requires a due amount of care. Treat this unit like the high quality piece of machinery it is. Neglect and improper handling may impair its performance. Please thoroughly read the instructions and understand the operation before using your product. Always contact NorthStar Product Support at 1-800-270-0810 prior to having any service or warranty work performed, as some services performed by parties other than NorthStar approved service centers may void this warranty. This warranty is in lieu of any other warranty expressed or implied and NorthStar assumes no other responsibility or liability outside that expressed within this warranty.

## Limited Warranty

NorthStar shall warranty any piece of equipment manufactured, or parts of equipment manufactured, to be free from defects in material or workmanship for a period of:

Item	Commercial/Consumer Warranty	Details
Structural Steel Components	2 years from date of purchase	NorthStar shall warrant structural steel components from failure for a period of 2 years from the date of purchase by user. Structural steel parts include but are not limited to, Frame, handle, Roll cage, bumper, and axles.
Heat Exchanger Coil Weldment	5 years from date of purchase	NorthStar shall warrant the Coil from defects in material or workmanship for a period of 5 years from the date of purchase by user. Warranty does not cover damage from freezing, or obstruction due to buildup of scale or soot.
Pump	5 years from date of purchase, Lifetime on pump manifold	NorthStar shall warrant the pressure wash pump to be free of defects in material and workmanship for a period of 5 years.
Engine	3 years from date of purchase	The engine warranty is covered under the terms and conditions as outlined by the engine manufactures warranty and is the sole responsibility of the engine manufacture. Normal engine maintenance such as spark plugs, air filters, adjustments, fuel system cleaning and obstruction due to build up is not covered by this NorthStar warranty.
NorthStar	2 years from date of purchase	The Balance of the machine less the other specific warranties mentioned.
Chemical injector & Unloader	90 days from date of purchase	NorthStar shall warrant the Chemical injector and Unloader valve from defects in material or workmanship for a period of 90 days from the date of purchase by user.
Normal wear items	90 days from date of purchase	In addition to the normal warranty, NorthStar shall warrant any normal wear item from defects in material or workmanship for a period of 90 days from the date of purchase by user. Normal wear items include, but are not limited to, nozzles, quick connect fittings, valves, high and low pressure water seals/packing, high and low pressure hoses, O-rings, filter elements, Electrodes, Gun, Lance, Tires, and Brakes

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“Consumer use” means personal residential household use by a consumer. “Commercial use” means all other uses, including use for commercial, income producing or rental purposes or when purchased by a business.

This warranty applies to the original purchaser of the equipment (verification of purchase, in the form of a receipt, is the responsibility of the buyer), is non-transferable, and covers parts and labor. Parts will be replaced or repaired at no charge, except when the equipment has failed due to lack of proper maintenance. If a part is no longer available, the part may be replaced with a similar part of equal function. Any misuse, abuse, alteration or improper installation or operations will void warranty. Determining whether a part is to be replaced or repaired is the sole decision of NorthStar. NorthStar will not provide for replacement of complete products due to defective parts. Any costs incurred due to replacement or repair of items outside of a NorthStar approved facility is the responsibility of the buyer and not covered under warranty. Transportation costs to and from service center is the responsibility of the customer.

This warranty specifically excludes the following; failure of parts due to damage caused by accident, fire, flood, windstorm, acts of God, applications not approved by NorthStar in writing, corrosion caused by chemicals, use of replacement parts which do not conform to manufacturer’s specifications, damage related to the use of biodiesel fuel, damage to accessory parts such as starting batteries, damage related to rodent and/or insect infestation, Damage caused by freezing and damage caused by vandalism. Additional exclusions: loss of running time, inconvenience, loss of income, or loss of use, including any implied warranty of merchantability of fitness for a specific use. Also, Outdoor Power Equipment needs periodic parts and service to perform well, and this warranty does not cover instances when normal use has exhausted the life of a component or the engine.

This warranty does not cover any personal injury or damage to surrounding property caused by failure of any part. Repair or replacement of parts does not extend the warranty period.

Normal burner maintenance such as cleaning and adjusting electrodes, descaling the coil, desooting the coil, air adjustments, fuel system cleaning and obstruction due to build up is not covered by this NorthStar warranty.

The engine warranty is covered under the terms and conditions as outlined by the engine manufactures warranty contained herein and is the sole responsibility of the engine manufacture. Normal engine maintenance such as spark plugs, air filters, adjustments, fuel system cleaning and obstruction due to build up is not covered by this NorthStar warranty.

Please fill in the following information and have it on hand when you call in on a warranty claim.

Customer Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

NorthStar Serial Number: \_\_\_\_\_

Item Number: \_\_\_\_\_