

*Mobile Link<sup>®</sup> Wi-Fi/Ethernet  
Remote Monitoring  
Installation and User Manual*



Mobile Link Customer Support  
<http://support.mobilelinkgen.com>  
US: 1-855-436-8439  
Canada: 1-844-843-9436

Para español , visita: <http://www.generac.com/service-support/product-support-lookup>

Pour le français, visiter : <http://www.generac.com/service-support/product-support-lookup>

**SAVE THIS MANUAL FOR FUTURE REFERENCE**

Generator Model:	
Generator Serial Number:	
Mobile Link Serial Number:	
Date Purchased:	

Record the information found on the unit data label on this page.

Always supply the complete model and serial numbers of the unit when contacting an Independent Authorized Service Dealer (IASD) about parts and service.

**Operation and Maintenance:** Correct maintenance and care of the unit ensures a minimum number of problems, and keeps operating expenses at a minimum. It is the operator's responsibility to perform all safety inspections, to verify all maintenance for safe operation is performed promptly, and to have the equipment inspected periodically by an IASD. Normal maintenance, service, and replacement of parts are the responsibility of the owner/operator and are not considered defects in materials or workmanship within the terms of the warranty. Individual operating habits and usage may contribute to the need for additional maintenance or service.

 **WARNING**

**CANCER AND REPRODUCTIVE HARM**

[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

(000393a)

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## Section 1: Safety Rules

### Introduction

Thank you for purchasing this home standby generator product accessory.

**NOTE:** This device complies with Part 15 of the FCC Rules (and with Industry Canada license-exempt RSS standard(s)). Operation is subject to the following two conditions:

- this device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** Changes or modifications made to this equipment not expressly approved by the manufacturer may void the FCC authorization to operate this equipment.

### Antenna Statement

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (EIRP) is not more than that necessary for successful communication.

The information in this manual is accurate based on products produced at the time of publication. The manufacturer reserves the right to make technical updates, corrections, and product revisions at any time without notice.

**NOTE:** Wi-Fi<sup>®</sup> is a registered trademark of Wi-Fi Alliance<sup>®</sup>.

### Read This Manual Thoroughly



#### **WARNING**

Consult Manual. Read and understand manual completely before using product. Failure to completely understand manual and product could result in death or serious injury. (000100a)

If any section of this manual is not understood, contact Mobile Link customer support at 1-855-436-8439 (CAN 844-843-9436) or visit [www.mobilelinkgen.com](http://www.mobilelinkgen.com) for starting, operating, and servicing procedures. The owner is responsible for correct maintenance and safe use of the unit.

This manual must be used in conjunction with all other supporting product documentation supplied with the product and generator.

SAVE THESE INSTRUCTIONS for future reference. This manual contains important instructions that must be followed during placement, operation, and maintenance of the unit and its components. Always supply this manual to any individual that will use this unit.

### Safety Rules

The manufacturer cannot anticipate every possible circumstance that might involve a hazard. The alerts in this manual, and on tags and decals affixed to the unit, are not all inclusive. If using a procedure, work method, or operating technique that the manufacturer does not specifically recommend, verify that it is safe for others and does not render the equipment unsafe.

Throughout this publication, and on tags and decals affixed to the unit, DANGER, WARNING, CAUTION, and NOTE blocks are used to alert personnel to special instructions about a particular operation that may be hazardous if performed incorrectly or carelessly. Observe them carefully. Alert definitions are as follows:

#### **DANGER**

Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

(000001)

#### **WARNING**

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

(000002)

#### **CAUTION**

Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

(000003)

**NOTE:** Notes contain additional information important to a procedure and will be found within the regular text of this manual.

These safety alerts cannot eliminate the hazards that they indicate. Common sense and strict compliance with the special instructions while performing the action or service are essential to preventing accidents.

## General Safety



### ⚠️ WARNING

Consult Manual. Read and understand manual completely before using product. Failure to completely understand manual and product could result in death or serious injury. (000100a)

## General Safety Hazards



### ⚠️ DANGER

Electrocution. High voltage is present at transfer switch and terminals. Contact with live terminals will result in death or serious injury.

(000129)

### ⚠️ WARNING

Accidental Start-up. Disconnect the negative battery cable, then the positive battery cable when working on unit. Failure to do so could result in death or serious injury.

(000130)

### ⚠️ WARNING

Risk of injury. Do not operate or service this machine if not fully alert. Fatigue can impair the ability to service this equipment and could result in death or serious injury.

(000215)

### ⚠️ WARNING

Injury and equipment damage. Do not use generator as a step. Doing so could result in falling, damaged parts, unsafe equipment operation, and could result in death or serious injury.

(000216)



### ⚠️ CAUTION

Equipment damage. Do not make battery connections in reverse. Doing so will result in equipment damage.

(000167a)

- For safety reasons, the manufacturer requires this equipment be initially installed by an IASD or other competent, qualified electrician or installation technician who is familiar with applicable codes, standards, and regulations. The operator also must comply with all such codes, standards, and regulations. Repair generally requires simple replacement of the assembly with a new unit, which can usually be performed by the generator owner.
- Before performing any work near the generator, remove the control panel fuse and disconnect the black negative (-) battery cable to prevent accidental startup. When disconnecting battery cables, always remove the negative (-) battery cable first, then remove the red positive (+) battery cable. When connecting battery cables,

connect positive (+) battery cable first, and then negative (-) battery cable.

## Electrical Hazards



### ⚠️ DANGER

Electrocution. Contact with bare wires, terminals, and connections while generator is running will result in death or serious injury.

(000144)



### ⚠️ DANGER

Electrocution. Do not wear jewelry while working on this equipment. Doing so will result in death or serious injury.

(000188)



### ⚠️ DANGER

Electrocution. Water contact with a power source, if not avoided, will result in death or serious injury.

(000104)

### ⚠️ DANGER

Automatic start-up. Disconnect utility power and render unit inoperable before working on unit. Failure to do so will result in death or serious injury.

(000191)



### ⚠️ DANGER

Electrocution. In the event of electrical accident, immediately shut power OFF. Use non-conductive implements to free victim from live conductor. Apply first aid and get medical help. Failure to do so will result in death or serious injury.

(000145)



### ⚠️ WARNING

Moving Parts. Do not wear jewelry when starting or operating this product. Wearing jewelry while starting or operating this product could result in death or serious injury.

(000115)



### ⚠️ WARNING

Electrocution. Potentially lethal voltages are generated by this equipment. Render the equipment safe before attempting repairs or maintenance. Failure to do so could result in death or serious injury.

(000187)

- This product is intended to be installed in conjunction with an automatic standby generator. The generator may crank and start at any time when utility is lost. When this occurs, load circuits are transferred to the STANDBY (generator) power source. Before working on this generator (for inspection, service, or maintenance), to prevent possible injury, always set the generator to OFF mode and remove the 7.5A fuse from generator control panel.
- Verify all appropriate covers, guards and barriers are in place, secured, and/or

locked before operating the generator. If work must be done around an operating unit, stand on an insulated, dry surface to reduce potential shock hazard.

## Explosion Hazards



### **▲ DANGER**

Explosion and fire. Fuel and vapors are extremely flammable and explosive. No leakage of fuel is permitted. Keep fire and spark away. Failure to do so will result in death or serious injury.

(000192)



### **▲ DANGER**

Explosion and Fire. Fuel and vapors are extremely flammable and explosive. Store fuel in a well ventilated area. Keep fire and spark away. Failure to do so will result in death or serious injury.

(000143)



### **▲ WARNING**

Explosion and fire risk. Do not smoke near unit. Keep fire and spark away. Failure to do so could result in death, serious injury, or property or equipment damage.

(000282)

- Verify no combustible materials are left in the generator compartment or on or near the generator as FIRE or EXPLOSION may result. Keep the area surrounding the generator clean and free from debris.
- Gaseous fluids, such as natural gas (NG) and liquid propane (LP) gas, are extremely EXPLOSIVE. Install fuel supply system according to applicable fuel-gas codes. Before placing the home standby electric system into service, fuel system lines must be correctly purged and leak tested according to applicable code. Inspect the fuel system periodically for leaks. No leakage can be permitted.

## Section 2: General Information and Setup

### Introduction

This section of the manual describes the features and controls of the Mobile Link Wi-Fi/Ethernet remote monitoring system. Every effort was made to ensure that the information and instructions in this manual were both accurate and current at the time the manual was written. However, the manufacturer reserves the right to change, alter, or otherwise improve this product or manual at any time without prior notice.

### Description

The Mobile Link Wi-Fi/Ethernet remote monitoring system allows generator status and operating information to be monitored from anywhere the owner has access to a local Wi-Fi and/or Ethernet network. The Mobile Link Wi-Fi/Ethernet unit is mounted on the inside of the generator and communicates with the generator's controller via a serial port.

After the generator is registered with [www.MobileLinkGen.com](http://www.MobileLinkGen.com), owners can log onto the website to check on the current status of the generator at any time. Registering the generator also enables the system to notify the owner of any change in operating status.

The owner will be contacted by e-mail, push notifications, or text messages if alarms or warnings occur. The delivery method and frequency of these alerts can be adjusted on the website.

**NOTE:** E-mail and text notifications can be managed through the website. Push notifications are also available and can be managed through the use of the Mobile Link App. See [Mobile Link Cellular App](#) for downloading instructions.

### Website Information Screens

The Mobile Link Wi-Fi/Ethernet unit sends messages to alert the owner when scheduled maintenance is required on the generator. The generator's total run hours can be viewed, and a log of completed maintenance can be generated.

Generator exercise time can also be checked and altered, if desired, through visiting [www.MobileLinkGen.com](http://www.MobileLinkGen.com).

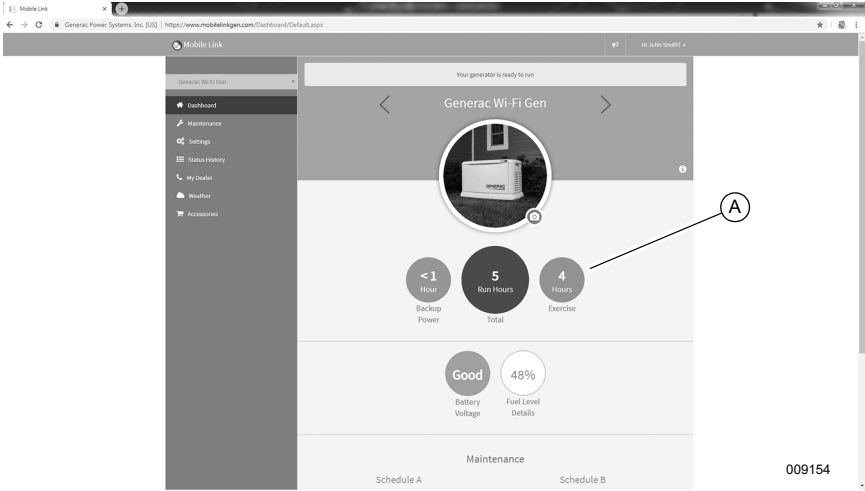
Wire Harness Part Numbers	
10000038669	Mobile Link Accessory to Evolution 2.0 Controller
10000030045	Mobile Link Accessory to Pre-Evolution 2.0 Controller
G0064780	Mobile Link Adaptor Kit for Liquid Cooled Product

### Mobile Link Wi-Fi/Ethernet Information Screen

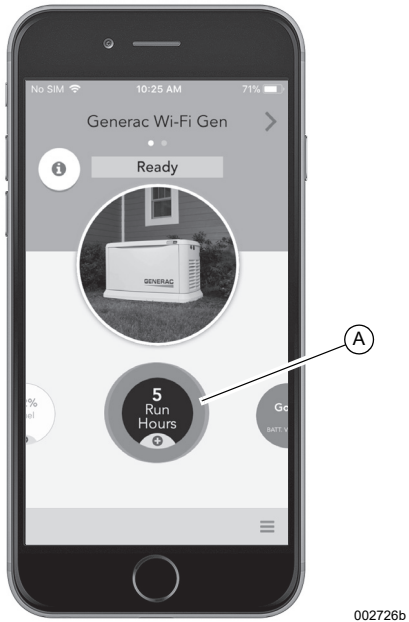
See [Figure 2-1](#) and [Figure 2-2](#). Logging into the Mobile Link App launches an Information Screen. The Information Screen displays an overview of each generator being monitored by Mobile Link. A picture of the generator appears on screen against a color-coded background. Background color indicates at-a-glance operating status:

- **Green:** Generator is ready to operate.
- **Blue:** Generator is currently operating.
- **Yellow:** Generator requires maintenance, but is otherwise ready to operate.
- **Red:** Generator has a functional problem and requires immediate service, or generator is set to OFF.
- **Gray:** Generator not connected to Mobile Link.

An instrument cluster (A) displays total generator running time, time on backup power, time on exercise, battery voltage, and fuel level (diesel units only).



**Figure 2-1. Mobile Link Information Screen**



**Figure 2-2. Mobile Link App Interface**



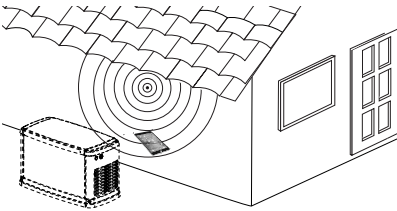
## Setup

Before installing the Mobile Link device, perform the **Pre-Installation Signal Strength Test** to determine if the existing Wi-Fi signal is sufficient for use or if it must be boosted.

### Pre-Installation Signal Strength Test

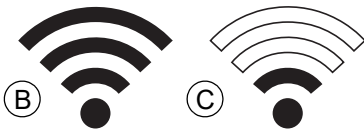
**NOTE:** Most network routers automatically broadcast their Wi-Fi network name every few seconds. Network owners may choose to disable broadcasting, making the home network invisible.

1. See **Figure 2-3**. Position a mobile device in the proposed generator installation location.



**Figure 2-3. Test Wi-Fi Signal Strength**

2. Set up a mobile device (smartphone, tablet, or laptop) to detect Wi-Fi networks.
3. See **Figure 2-4**. Verify the home Wi-Fi network is being detected by the mobile device. Observe the Wi-Fi signal strength.



**Figure 2-4. Signal Strength Display**

- If the Wi-Fi signal is strong (B), the existing network setup is acceptable. The Wi-Fi module will operate from its location on the generator.
- If the Wi-Fi signal is weak (C) or fluctuating, or the network is not available, the homeowner may need to consider upgrading their wireless router, or using Ethernet connectivity as an alternative. Any signal boosters present in the system (e.g. a repeater) should also be tested and upgraded if necessary.

- If the Wi-Fi signal is weak and the network cannot be upgraded, the homeowner should consider using the Ethernet connectivity option as an alternative, or the cellular based Mobile Link accessory.

### Connect to Home Network

Successful connection to the home network must occur before the user can access any of the features in the Mobile Link application, and communicate with the Mobile Link servers.

#### Before Starting

Verify the generator is registered and activated. To activate the generator, visit [www.activategen.com](http://www.activategen.com) and follow the prompts as directed.

## Section 3: Getting Connected

### Connecting to Wi-Fi Networks

#### Connecting to New Wi-Fi Network

1. Install the Mobile Link Wi-Fi/Ethernet accessory.
2. The Mobile Link Wi-Fi/Ethernet accessory will be immediately ready to connect after the accessory is powered on.
3. Download “Mobile Link Setup” App on Google Play or Apple Apps Store, if not already installed.
4. Open “Mobile Link Setup” App and follow guided instructions provided in the app.

**NOTE:** If existing connected network is no longer available, device will immediately return to “ready-to-connect” state. Follow steps 3 and 4 to connect to a new network.

#### Connecting to New Wi-Fi Network

##### While Connected to Existing Network

1. Device must be powered off and powered on to return to a “ready-to-connect” state when still connected to an existing network.
2. Unplug harness from device pigtail attachment. Reattach harness to device pigtail attachment.
3. Device will enter a “ready-to-connect” state for 30 minutes after power is restored to the device.

**IMPORTANT NOTE:** After 30 minutes, the device is no longer in a “ready-to-connect” state. The procedure above must be repeated to put device in “ready-to-connect” state.

4. Download “Mobile Link Setup” App on Google Play or Apple Apps Store, if not already installed.
5. Open “Mobile Link Setup” App and follow guided instructions provided in the app.

### Disconnecting From Wi-Fi Network

The Mobile Link Wi-Fi/Ethernet accessory must be powered off to remove it from a Wi-Fi network.

**NOTE:** Stored Wi-Fi network information cannot be removed from the device without being replaced with new information. The device must be powered down and remain powered down to prevent the device from reconnecting to a known network, until such time reconnection is desired.

## Section 4: Installation and Operation

### Mobile Link Kit Numbers

Part No.	Description
G007170-0	Mobile Link Wi-Fi/Ethernet Device

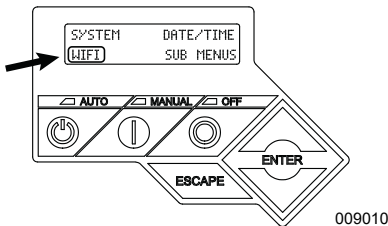
### Installation

**NOTE:** Verify correct generator operation and performance before adding a Mobile Link Wi-Fi/Ethernet device during a new generator installation.

#### Disabling On-Board Wi-Fi

Most generators with Evolution 2.0 controllers are equipped with a Wi-Fi module on the rear panel. Wi-Fi functionality (if enabled) must be disabled before installing a Mobile Link Wi-Fi/Ethernet device. Proceed as follows to disable Wi-Fi:

1. See [Figure 4-1](#). With the generator operating, enter Wi-Fi menu by selecting "WIFI" on the controller display.

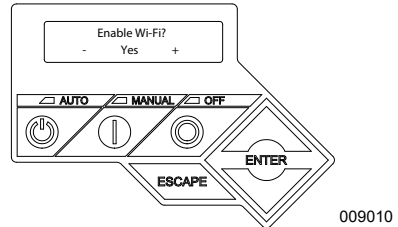


**Figure 4-1. Enter Wi-Fi Menu**

**NOTE:** "WIFI" may not appear on the controller display. In either of the following cases, proceed to [Main Line Circuit Breaker Locations](#):

- Blank space in this area indicates generator is not equipped with Wi-Fi.
- "WiFi Setup?" indicates generator is equipped with built-in Wi-Fi, but functionality is already disabled or has not been set up.

2. See [Figure 4-2](#). Use arrow keys to toggle between "Yes" and "No." Select "No" and press ENTER.



**Figure 4-2. Enable/Disable Wi-Fi**

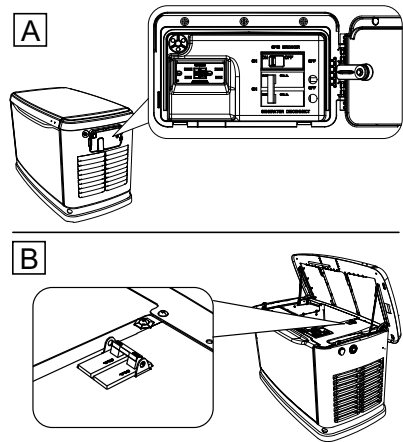
3. Press ESCAPE to return to default controller display.

**NOTE:** To enable built-in Wi-Fi:

1. Re-enter the Wi-Fi menu.
2. Toggle "Enable Wi-Fi" option to "Yes."
3. Press ENTER.
4. Press ESCAPE to return to the default controller display.

#### Main Line Circuit Breaker Locations

See [Figure 4-3](#). Depending on the generator model, the main line circuit breaker (MLCB) (generator disconnect) is located either in an external breaker box (A), or internally near the controller (B).



**Figure 4-3. MLCB Locations**

## Preparing Generator (New Installations)

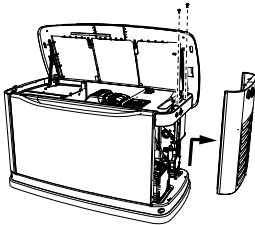


### **⚠ DANGER**

Electrocution. Do not wear jewelry while working on this equipment. Doing so will result in death or serious injury.

(000188)

1. Unlock both locks, open generator lid, and remove front panel.
2. See [Figure 4-4](#). If generator is equipped with an internal breaker near the controller, remove end panel from right side. Otherwise, proceed to Step 3.



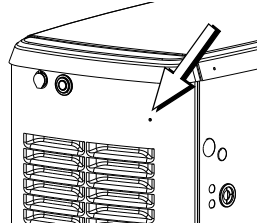
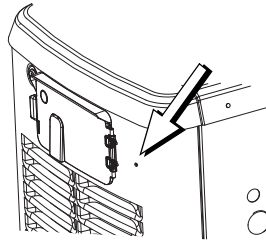
002727

**Figure 4-4. Removing End Panel (Internal Breaker)**

3. Turn generator OFF. Remove generator panel fuse.

**NOTE:** There are different controller configurations for various model years.

4. Turn main utility disconnect breaker in home's electrical panel to OFF or OPEN.
5. Using an appropriate fuse puller, remove T1 fuse from transfer switch.
6. Disconnect negative (-) battery cable, then positive (+) battery cable.
7. If generator is equipped with an external breaker box, remove controller sheet metal cover and fasteners.
8. See [Figure 4-5](#). 2013 and later models have a pre-positioned dimple on the end panel. The dimple marks the center of the mounting hole to be drilled.



002729

**Figure 4-5. Pre-Positioned Dimple**

9. Inspect area behind external breaker box to verify all wires are moved out of the way to prevent damage during drilling.

**IMPORTANT NOTE: Cover the breaker box prior to drilling to prevent metal shavings from entering breaker box.**

**NOTE:** Models equipped with an internal breaker mounted near the controller will already have the end panel removed at this point. Carefully place the end panel face up on a clean, smooth, flat surface to avoid damaging the paint.

10. Drill a 1-1/8 in (29 mm) diameter hole with the dimple as the center point.
11. Proceed to [Connecting New Mobile Link Unit](#).

## Preparing Generator (Equipped with Existing Mobile Link Unit)

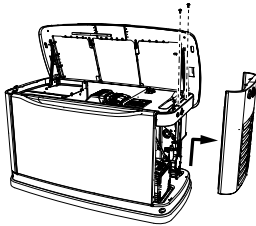


**⚠ DANGER**

Electrocution. Do not wear jewelry while working on this equipment. Doing so will result in death or serious injury.

(000188)

1. Unlock both locks, open generator lid, and remove front panel.
2. See [Figure 4-6](#). If generator is equipped with an internal breaker near the controller, remove end panel from right side. Otherwise, proceed to Step 3.



002727

**Figure 4-6. Removing End Panel (Internal Breaker)**

3. Turn generator OFF. Remove generator panel fuse.

**NOTE:** There are different controller configurations for various model years.

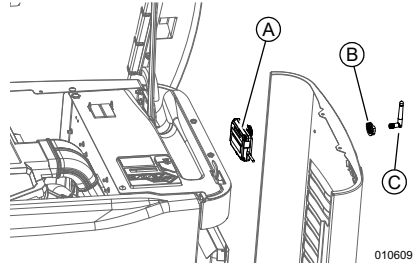
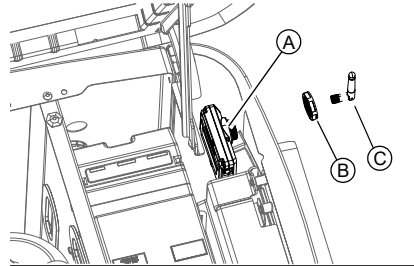
4. Set utility MLCB on home's electrical panel to OFF (OPEN).
5. Using an appropriate fuse puller, remove T1 fuse from transfer switch.
6. Disconnect negative (-) battery cable, then positive (+) battery cable.
7. Disconnect wire harness from Mobile Link Wi-Fi/Ethernet device.
8. Unscrew, remove, and discard old Mobile Link Wi-Fi/Ethernet device according to local, state, or national laws.
9. If generator is equipped with an external breaker box, remove controller sheet metal cover and fasteners.

**NOTE:** Models equipped with an internal breaker mounted near the controller will already have the end panel removed at this point. Carefully place the end panel face up on a clean, smooth, flat surface to avoid damaging the paint.

10. Proceed to [Connecting New Mobile Link Unit](#).

## Connecting New Mobile Link Unit

1. See [Figure 4-7](#). Push the threaded end of the Mobile Link Wi-Fi/Ethernet device (A) from the controller end panel from the inside. Only the threads should show from the outside of the enclosure.



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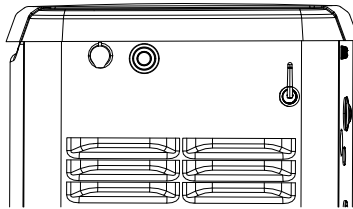
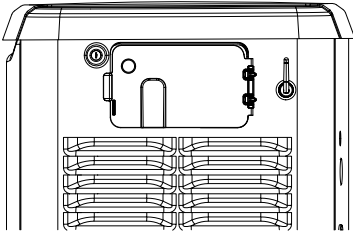
**Figure 4-7. Mobile Link Wi-Fi/Ethernet Device Installation**

2. Tighten supplied PVC nut (B) over the exposed threaded portion of the unit and tighten firmly.
3. Thread antenna (C) into Mobile Link Wi-Fi/Ethernet device. Rotate antenna clockwise until secure. Position antenna pointing up.

**NOTE:** Do not overtighten antenna. Hand tighten only.

4. Insert six pin harness connector from Mobile Link Wi-Fi/Ethernet device into mating connector of wiring harness. Connector will only fit one way. DO NOT force into place.

5. See [Figure 4-8](#). With connector installed, tighten plastic fitting to secure Wi-Fi/Ethernet unit until tight and device is secured to end panel.
  - Align antenna vertically.



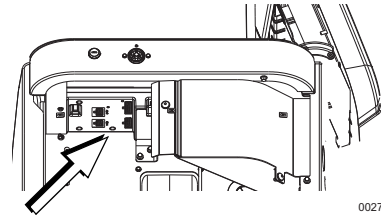
**Figure 4-8. Mobile Link Wi-Fi/Ethernet Device In Place**

**NOTE:** Hold Mobile Link Wi-Fi/Ethernet device firmly and tighten nut during installation to avoid damage to unit wiring harness.

6. Route wire harness to back side of controller. Wherever possible, bundle harness with other wire looms to provide additional support.

#### Continue Installation Process

- If this is a **new** installation, proceed to Step 7.
  - If this is a **retrofit** installation, proceed to [Complete Unit Installation \(New and Retrofit\)](#).
7. (**New installations only**): Locate accessory port. Accessory port is an eight-pin connector on underside of controller.
    - On models equipped with an external breaker box, lift controller to gain access to accessory plug location.
    - See [Figure 4-9](#). On models equipped with an internal breaker mounted near the controller, accessory port is visible from battery compartment when end panel is removed.



**Figure 4-9. Accessory Port (Internal Breaker)**

**NOTE:** If there is a decal labeled “Port 1” or “Accessory Prt 1,” remove decal to locate port.

8. Install eight pin connector harness into open socket on controller.

**NOTE:** The connector will only fit one way. DO NOT force.

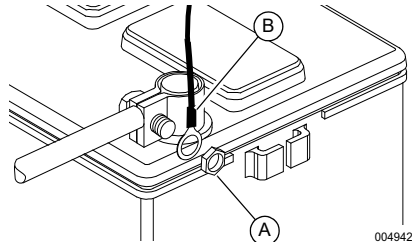


#### CAUTION

Equipment damage. Do not make battery connections in reverse. Doing so will result in equipment damage.

(000167a)

9. **For units equipped with Evolution 1.0 controllers or earlier:** See [Figure 4-10](#). Loosen and remove nuts (A) from both positive (+) and negative (-) battery terminal screws on battery cables. Slide harness power wires (B) over battery terminal screws and replace nuts. Tighten securely.



**Figure 4-10. Attach Harness Power Wires**

**NOTE:** Harness power wires consist of a black negative (-) wire and a fused red positive (+) wire.

10. Connect battery cables. Connect positive battery cable first, then negative battery cable.

### **Complete Unit Installation (New and Retrofit)**

1. Install end panel, controller, or sheet metal controller cover. Install and tighten retaining fasteners.
2. Verify generator is OFF.
3. Install generator controller fuse.
4. Install T1 fuse into transfer switch using an appropriate fuse puller.
5. Turn main breaker in the home electrical panel to ON. On generator control panel, follow installation wizard and validate correct date, time, etc.
6. Place generator in AUTO.

## Section 5: Registration

Once the Mobile Link Wi-Fi/Ethernet device has been installed, it should be registered and activated to obtain full benefits of product capabilities.

Gather the following information prior to initiating registration process:

- E-mail address
- **Mobile Link Serial Number** located on label on back of unit. A second label on packaging also includes the serial number.
- **Generator serial number** located on label plate, near control panel console.
- Mailing address
- Valid credit card
- **Address of generator location** (if different than mailing address)

Go to [www.MobileLinkGen.com](http://www.MobileLinkGen.com) to complete the registration process. The welcome screen is shown in [Figure 5-1](#).

1. Click “Sign Up” (A).

2. Enter requested information when prompted, then click “Sign Up.” (B)
3. Enter requested generator enrollment information when prompted, then click “Enroll.”

**NOTE:** The Mobile Link serial number is located on the bottom of the device and on the device packaging. The generator serial number is located on or in the area of the control panel.

4. Select the types of alerts to receive, how often to receive them, and whether the alerts should be sent as text messages, e-mail messages, or both.
  - Text alert settings can be configured to deliver notifications of any or all changes in generator status.
  - Status changes include such events as faults, warnings, exercise confirmations, or maintenance reminders.

Mobile Link

Contact Us Support Sign Up Login

Create a new account

\* Required

Not all service levels are available in all countries.

FIRST NAME \* LAST NAME \*

First Name Last Name

EMAIL ADDRESS \*

Email Address

PASSWORD \*

Password

CONFIRM PASSWORD \*

Confirm Password

STREET ADDRESS \*

Street Address

SUITE / UNIT NUMBER

Suite / Unit Number

CITY \*

City

COUNTRY

USA

ZIP / POSTAL CODE \*

ZIP / Postal Code

STATE / PROVINCE

Alabama

HOME NUMBER \*

Home Number

MOBILE NUMBER

Mobile Number

End User License Agreement

I agree to the EULA.

Sign Up

009155

Figure 5-1. Mobile Link Information Screen



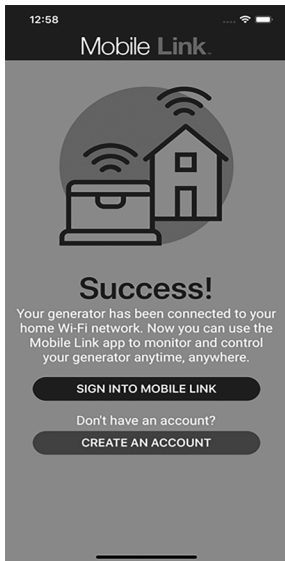
## Section 6: Mobile Link Cellular App

Download the Mobile Link Cellular for Generators app:



See [Figure 6-1](#). The Mobile Link Cellular app provides generator data optimized for your mobile device:

- View current generator status and upcoming maintenance needs.
- Remotely set the generator's exercise time.
- Review generator's run and maintenance history.
- Receive generator status change messages, alarms, or warnings through e-mail, push notifications, or text messages.



010517

**Figure 6-1. Mobile Link Cellular for Generators App**

### Mobile Link Setup App

"Mobile Link Setup" app guides users through the wireless connection process, allowing the generator to communication with the home Wi-Fi network.

**NOTE:** For additional connection assistance, or for inquires about a Mobile Link Dealer-Managed plan, contact an IASD.

### After Connection

Once connected, users should download the free "Mobile Link for Generators" app to monitor generator status from anywhere at any time. Users can:

- See generator status and upcoming maintenance needs.
- Set generator exercise schedule.
- See generator's run and maintenance history.
- Be alerted when the generator status changes.
- Update generator software.

### Dealer-Managed Plan

The Dealer-Managed Plan allows a local dealer to gain detailed insights on the operating status of the connected generator to help provide informed, timely, and even remote generator service. The plan provides:

- Rapid and remote assistance with fault or warning messages.
- Remote control and update of maintenance schedule information.
- On-demand generator test execution for diagnostic purposes.
- Increased attention and involvement in the generator's health and performance.

Contact a participating IASD for more information.

### Compatibility

Mobile Link and "Mobile Link Setup" apps work with select automatic home standby generators from Generac, Centurion, Honeywell, Eaton, and Siemens.

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Part No. A0000349354 Rev. A 02/19/2020  
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Generac Power Systems, Inc.  
S45 W29290 Hwy. 59  
Waukesha, WI 53189  
1-888-GENERAC (1-888-436-3722)  
[www.generac.com](http://www.generac.com)