



---

# EGO LIMITED WARRANTY

## WARRANTY POLICY TERMS AND DURATION

Chervon North America, Inc. ("Chervon North America") provides the following Limited Warranty for EGO products to the original purchaser of EGO products.

The detailed warranty period for each EGO product can be found online at <http://egopowerplus.com/warranty-policy>.

**Please contact EGO Customer Service Toll-Free at 1-855-EGO-5656** any time you have questions or warranty claims or would like a hard copy of the warranty.

## LIMITED SERVICE WARRANTY

EGO products are warranted against defects in material or workmanship from the date of original retail purchase for the applicable warranty period. For any properly and timely submitted warranty claim, if Chervon North America determines a product to be defective during the warranty period, the product will receive free repair or replacement as determined by Chervon North America.

## HOW TO OBTAIN SERVICE

For warranty service, within the applicable warranty period, please contact EGO customer service toll-free at **1-855-EGO-5656**. When requesting warranty service, you must present the original dated sales receipt. An authorized service center will be selected to evaluate and repair the product if defective according to the stated warranty terms. When bringing your product to the authorized service center, there may be a small deposit that will be required when dropping off your tool. This deposit is refundable when the repair service is deemed to be covered under warranty.

## ADDITIONAL LIMITATIONS & EXCLUSIONS

This limited warranty applies only to the original purchaser from an authorized EGO retailer and is not transferable. EGO products shall not be considered defective, and this warranty will not apply, where the claimed defect is attributable to any cause other than the above-defined defects. This warranty shall be void if the product has been used for rental purposes. This warranty shall not apply to damage caused by accident, abuse, misuse, alteration, modification, unauthorized repair, liquid contact, fire, earthquake or other external cause; operating the product outside EGO's instructions, specifications



or guidelines; or failure to properly service or maintain the product. This warranty also does not apply to cosmetic damage, including but not limited to scratches or dents; defects caused by normal wear and tear or otherwise due to the normal aging of the product.

THIS EXPRESS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE OR USE, WHICH ARE DISCLAIMED. Any implied warranties, including warranties of merchantability or fitness for a particular purpose, that cannot be disclaimed under state law are limited to the applicable warranty period defined at the beginning of this article. The sole and exclusive remedy in connection with the purchase, installation, use, and/or performance of the EGO products is repair or replacement of the product as determined by Chervon North America. Chervon North America's maximum liability shall not in any case exceed the purchase price paid for the product. CHERVON NORTH AMERICA SHALL NOT BE LIABLE TO THE USER OR TO ANYONE ELSE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, INDIRECT, OR PUNITIVE DAMAGES ARISING FROM USE OF THE PRODUCTS, INCLUDING BUT NOT LIMITED TO PERSONAL INJURY, DEATH, PROPERTY DAMAGE, LOST PROFITS, OR OTHER ECONOMIC INJURY. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, the exclusion or limitation of incidental or consequential damages, or the limitations on time to bring certain actions, so such limitations contained herein do not apply to individual consumers in those states.

This warranty is subject to and shall be interpreted according to Michigan law without regard to principles of conflicts of laws. No legal action shall be brought against Chervon North America unless filed within one (1) year after the basis for such legal action becomes known, or with the exercise of reasonable diligence should have become known. Any action not timely filed shall be deemed waived.

For customer service contact us toll-free at: **1-855-EGO-5656** or **EGOPOWERPLUS.COM**.

EGO Customer Service  
769 Seward Ave. NW, Suite 102  
Grand Rapids, Michigan 49504.