EDGESTAR®

Built-In Wine Refrigerator
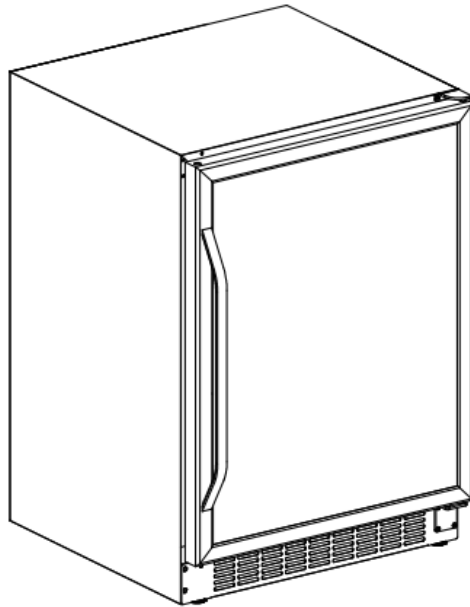
CWR532SZ

Owner's Manual

V2.0-08092018

Important Safety Information

Improper handling can cause serious damage to the EdgeStar wine refrigerator and / or injury to the user. This wine refrigerator is designed for domestic indoor use only. **Do not use the unit for industrial or commercial use.** Any other use may invalidate the warranty. Please review the ratings label located on the rear panel of the unit for electrical and other technical data related to this unit. The unit must be used in a properly grounded wall outlet.

Please read and follow the safety information listed below to reduce the risk of fire, electric shock, or injury.

⚠ **Electrical Safety**

- Do not exceed the power outlet ratings.
- It is recommended the wine refrigerator be connected on its own circuit.
- The unit must be installed in accordance with state and local electrical codes.
- A standard electrical supply (115 V, 60Hz), that is properly grounded in accordance with the National Electrical Code and local codes and ordinances is required.
- Use outlets that cannot be turned off by a switch or pull chain.
- Always turn the unit off and unplug it from the outlet when cleaning.
- Unplug the unit if it is not going to be used for an extended period of time.
- Do not operate the unit with a power plug missing the ground plug, a damaged cord, or a loose socket.
- Be sure the wine refrigerator is properly grounded.
- Never plug or unplug the unit with wet hands.
- Do not bypass, cut, or remove the grounding plug.
- Do not use extension cords or power strips with this unit. You may need to contact your electrician if it is necessary to use a longer cord or if you do not have a grounded outlet. Do not modify the power cord's length or share the outlet with other appliances.
- Do not start or stop the unit by switching the circuit's power on and off.
- If the power cord is damaged, it must be replaced by the manufacturer or a qualified technician.
- Never repair the unit while it is plugged in.
- Immediately unplug the unit if it makes strange sounds, emits smells, or smoke comes out of it, and contact customer service.
- Do not remove any part of the casing unless you are instructed to do so by an authorized technician.
- You should never attempt to repair the unit yourself.
- Contact customer service for service options if the unit needs service.

⚠ **General Safety**

- To prevent back and other types of injuries, use at least two people to move and install the wine cooler.
- This appliance is not intended for use by persons, including children, with reduced physical, sensory or mental capabilities, unless they have been given supervision or instruction concerning the use of the appliance by the person(s) responsible for their safety.
- Install the wine refrigerator in a well-ventilated area where the ambient temperature is above 50° F and below 95° F.
- The temperature range for this cooler is optimized for wine storage. Perishable food items may require a different storage environment.
- Do not place hot or warm items into the cooler before they cool down to room temperature.
- This unit is designed to be installed indoors, and protected from rain, sleet, snow, and / or moisture.
- This unit is not intended to be used by children.
- Children should be supervised to ensure that they do not play with this product.
- Never allow children to crawl inside the wine refrigerator. If you are disposing of the unit, remove the door.
- Do not use this appliance near flammable gas or combustibles, such as gasoline, benzene, thinner, etc.
- Do not place the unit near heat sources such as ovens, grills, or direct sunlight.
- Only use in an upright position on a flat, level surface and provide proper ventilation.
- Do not pinch or kink the power supply line between the unit and cabinet.
- Do not leave any cleaning solutions in the unit.
- Do not use solvent-based cleaning agents or abrasive solutions to clean the unit as they may damage the interior and exterior.
- Do not place any other appliances on top of the unit.
- Do not turn the unit upside down, on its side, or at an angle off level.
- If your model of wine cooler is equipped with a lock, take care to keep the keys away from children.

⚠
Note: This owner's manual is provided for reference use only. Specifications may change without prior notice. Refer to the product label on the back of your wine refrigerator for the latest technical information.

⚠
Note: Flammable Refrigerant Used! When handling, moving, and using the refrigerator, make sure to avoid either damaging the refrigerant tubing, or increasing the risk of a leak.

Table of Contents

First Time Operating Instructions

Before use, make sure all packaging labels and materials are removed from the unit. Be sure to keep track of all included parts and pieces before discarding the packaging materials. It is advised that you keep the original box and packaging materials in case you ever need to move or ship the appliance in the future.

Let the unit stand for at least 24 hours before you use it; this allows the cooling components time to settle from transit. The instruction manual should be read before use.

Introduction

Thank you for purchasing this EdgeStar wine refrigerator. We hope that this purchase will be the beginning of a lasting and rewarding relationship between you and EdgeStar. We will provide the customer support and exemplary products necessary to nurture that relationship. This manual contains important information regarding the proper installation, use, and maintenance of your wine refrigerator. Following this manual will ensure that your product will work at its peak performance and efficiency.

Please save the original product packaging in case you need to safely transport your wine refrigerator.

For Your Records:

Please write down the model number and serial number below for future reference. Both numbers are located on the ratings label on the back of your unit and are needed to obtain warranty service. You may also want to staple your receipt to this manual as it is the proof of your purchase, and is also needed for service under your warranty.
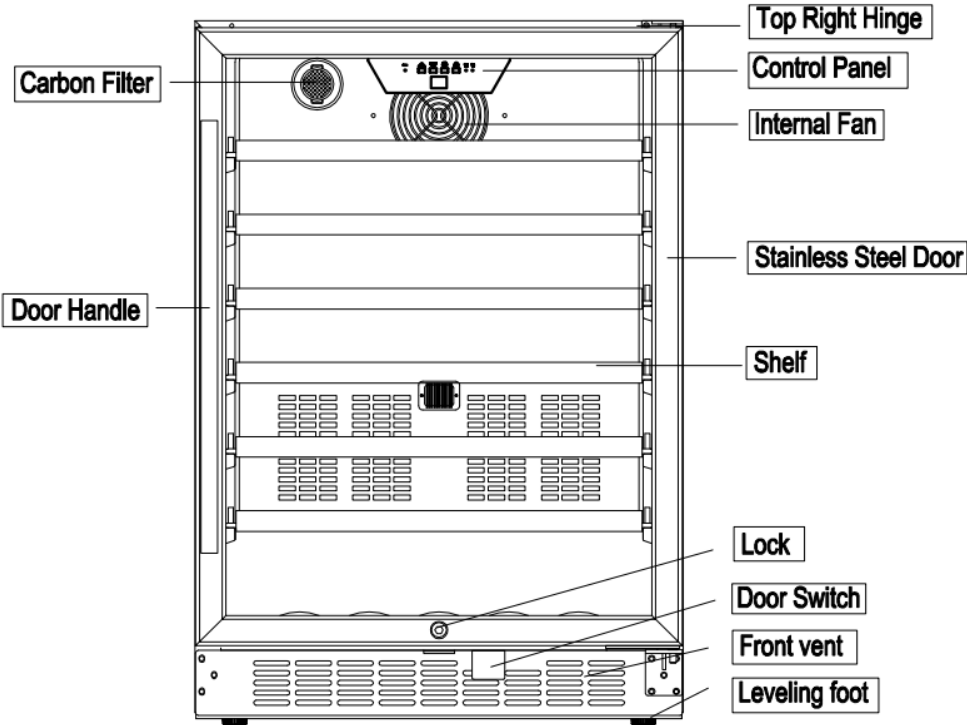
Model Number: _____

Serial Number: _____

Date of Purchase: _____

For a more efficient experience, please do the following before contacting customer service:
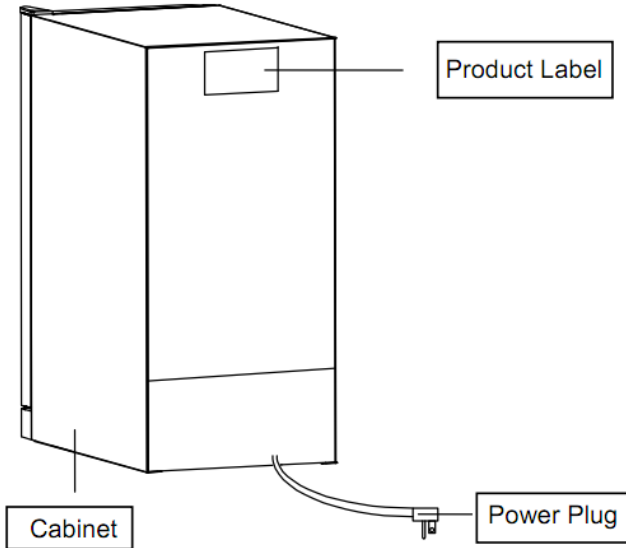
- If you received a damaged product, immediately contact the retailer or dealer that sold you the product.

- Read and follow this instruction manual carefully to help you install, use, and maintain your wine refrigerator.

- Read the troubleshooting section of this manual as it will help you diagnose and solve common issues.

- Visit us on the web at http:/www.edgestar.com to register your product, download product guides, and access additional troubleshooting resources and up-to-date information. You can also find an interactive self-diagnostic tool at https://support.edgestar.com

- If you need warranty service, our friendly customer service representatives are available via email at **service@edgestar.com** or by telephone at **1 (866) 319-5473**.

Parts Identification

Front View

Carbon Filter

Top Right Hinge

Control Panel

Internal Fan

Stainless Steel Door

Door Handle

Shelf

Lock

Door Switch

Front vent

Leveling foot

Back View
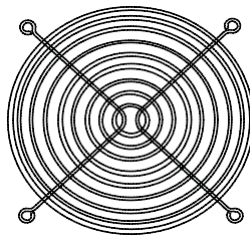
Product Label

Cabinet

Power Plug

Carbon Filter

A built-in carbon filter protects your beverages by acting as a natural barrier against harmful odors.

Internal Fan

This is an air-cooled unit equipped with an internal fan that maintains a consistent internal temperature.

⚠️
Note: The Carbon filter should be replaced every 3 - 6 months depending on the unit's exposure level to odor. If the unit is placed in the kitchen, regular replacement every 3 months is ideal.

⚠️
Tip: Gather the model and serial number from the product label and write them down before installing the wine refrigerator.

Installing the Wine Refrigerator

The wine refrigerator should be installed in accordance with local electrical code requirements. The wine refrigerator should also be placed in a location that is strong enough to support its total weight, keeping in mind that it will weigh substantially more when fully loaded than when empty. **Before you plug the wine refrigerator into a power supply, be sure to let it stand upright for at least 24 hours to allow the compressor's oils to settle.**

Unpacking the Wine Refrigerator

⚠ Warning: Use two or more people to move and install the wine refrigerator. Failure to do so can result in back or other injury. Carefully remove the packaging materials. Remove any shipping tape and glue from your wine refrigerator before use. Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your wine refrigerator.

⚠ Important: Do not remove any safety, warning, or product information labels from your wine refrigerator.

Types of Installation

This wine refrigerator has been designed for free-standing or built-in installation. In each case, there must be adequate ventilation and access for service.

Free-standing Installation:

A free-standing installation will allow you to install the wine refrigerator in almost any place you desire. You must follow the stated instructions for electrical requirements and leveling the wine refrigerator.

Built-in Installation:

A recessed installation will allow you to install the wine cooler under a counter or in a kitchen cabinet as long as the required clearance space around the wine cooler is provided. It is necessary to allow adequate ventilation space around the unit, including at the back of the unit. The following additional items must be observed:
1. Place the wine refrigerator in front of the installation location. Adjust the feet and place the unit flat on the floor or on a platform depending on your installation requirements.
2. If the electrical outlet for the wine refrigerator is behind the cabinet, plug in the wine refrigerator.
3. Push the wine refrigerator into position.

⚠ Warning: DO NOT install the wine refrigerator behind a closed cabinet door.

Installation Clearance Requirements

⚠️

Important Notes:
- Choose a location that has ambient temperatures above 50° F and below 95° F. Operation outside these temperatures may result in lowered efficiency or cause other adverse effects.
- This unit MUST be installed in an area protected from the elements, e.g. wind, rain, water spray or drips.
- The wine refrigerator should not be located next to ovens, grills, or other high heat sources.
- Do not kink or pinch the power supply cord between the wine refrigerator and the wall or cabinet.

When installing the wine refrigerator under a counter, follow the recommended spacing dimensions shown.
- To ensure proper service access and ventilation, allow at least 1-2" of clearance at the back, $^1/_4$" at the top, and $^1/_4$" at the sides. If the door side is against a wall, allow at least 2 $^3/_8$" of clearance. The installation should allow the unit to be pulled forward for servicing, if necessary.

Top View

1-2" ↕

1/4" ↔   ↔ 1/4"

24"

1 7/8"

2 3/8"

90
Door Swing

Side View

1/4" ↕

1"-2"
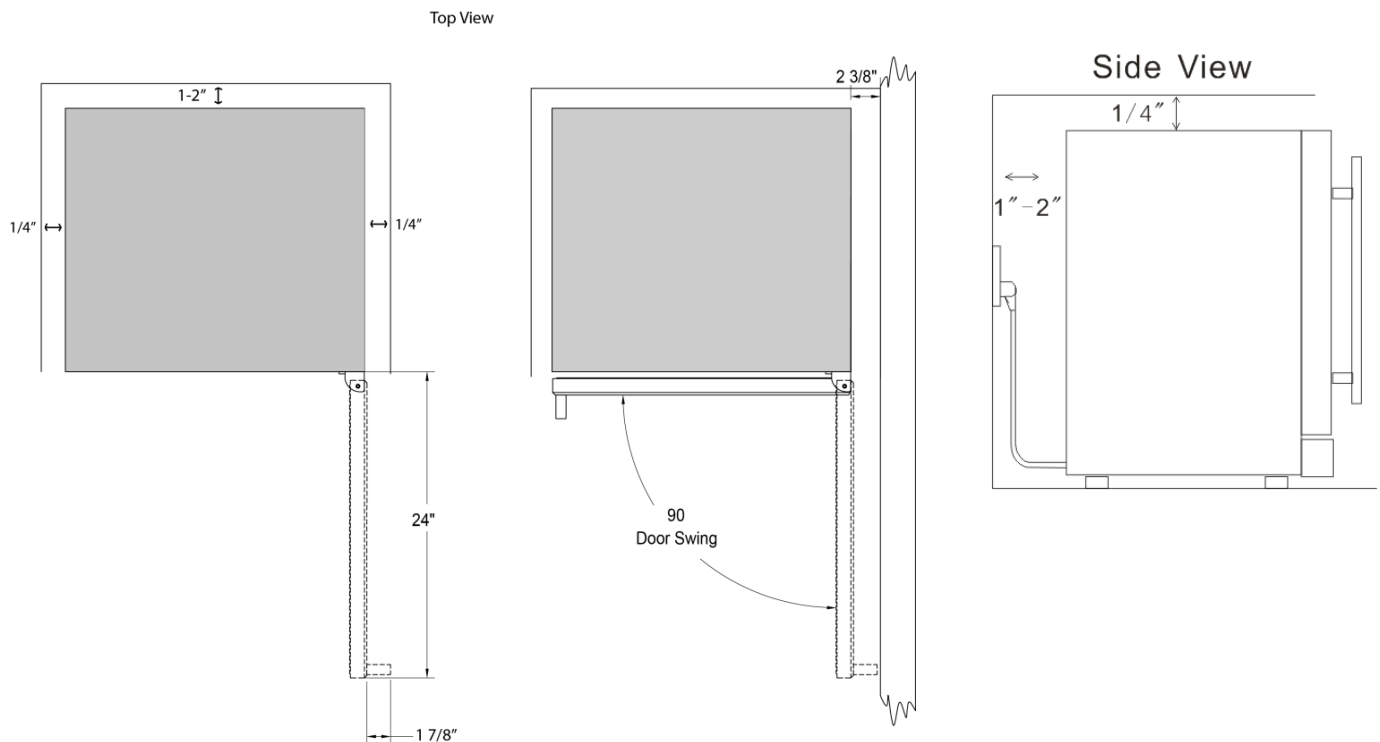
- The wine refrigerator should be installed on a firm and level surface that will be able to support the entire weight of a fully loaded unit. It is important for the wine refrigerator to be level in order to work properly. If needed, you can adjust the height of the wine refrigerator by rotating the feet. See the "Leveling the Wine Refrigerator" section.

- A standard electrical supply (115 VAC only, 60 Hz), properly grounded in accordance with National Electrical Code and local codes and ordinances, is required.

Electrical Requirements

⚠️
ELECTRIC SHOCK HAZARD!
- Plug into a grounded 3-prong outlet.
- Never remove the grounding prong from the plug.
- Never use an adapter to bypass the grounding prong.
- DO NOT use an extension cord.
- Failure to follow these instructions can result in fire, electrical shock, or death.

Before you move your wine refrigerator into its final location, it is important to make sure you have the proper electrical connection:
A standard electrical supply (115 V, 60Hz), properly grounded in accordance with the National Electrical Code and local codes and ordinances, is required.

It is recommended that a separate circuit, serving only your wine refrigerator, be provided. Use receptacles that cannot be turned off by a switch or pull chain.

The fuse (or circuit breaker) size should be 3 Amps.

Recommended Grounding Method

For your personal safety, this appliance must be grounded. It is equipped with a power supply cord that has a 3-pronged grounding plug. To minimize possible shock hazard, the cord must be plugged into a mating 3-pronged wall socket, and grounded in accordance with the National Electrical Code and local codes and ordinances. If a mating wall socket is not available, it is the personal responsibility of the customer to have a properly grounded, 3-prong wall receptacle installed by a qualified electrician.

Leveling the Wine Refrigerator

It is important for the wine refrigerator to be level in order to work properly. It can be raised or lowered by rotating the plastic sheaths around each of the feet on the bottom of the machine. If you find that the surface is not level, rotate the feet until the wine refrigerator becomes level .You may need to make several adjustments to level it. We recommend using a carpenter's level to check the machine.
1. Place a carpenter's level on top of the product to see if the wine refrigerator is level from front to back and side to side.
2. Adjust the height of the feet as follows:
   Turn the leveling feet to the right to lower that side of the refrigerator.
   Turn the leveling feet to the left to raise that side of the refrigerator.
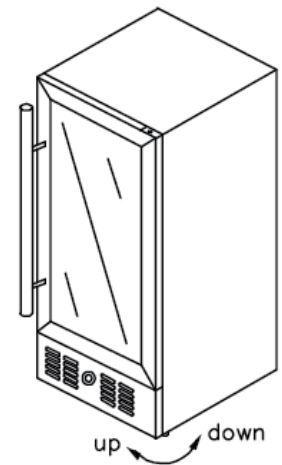
⚠️
Important: Once you are ready to install the unit in a cabinet or directly on the floor, you must adjust the feet to level the wine refrigerator.

Installing the Door Handle

To install the door handle:
1. Open the door and carefully pull the door gasket around the area where the handle is to be installed.
2. Carefully remove the two pre-installed decorative plugs from the front of the door.
3. Insert each Phillips head screw through the gasket side of the door until the screw passes through the door.
4. Align the handle with the screws and tighten using a Phillips head screwdriver until the handle is flush against the door frame.
5. Carefully press the door gasket into its original position.

⚠️

Note: Some wine coolers do not have decorative plugs installed.

⚠️

Caution: Do not over-tighten the screws as this may cause damage to the handle or to the stainless steel door.

## *Installing and Removing the Shelves*

To prevent damaging a door gasket, make sure to open the door all the way before pulling the shelves out of their track.

To Install the Shelves:
1. Open the door completely.
2. Slide the shelf onto the shelf track and slowly push it back until it stops.
3. Push down on the front of the shelf to allow the back of the shelf to lift over the plastic post. (Imagine a seesaw movement.) Continue to push the shelf back until both notches pass through the plastic posts on each side of the shelf track.
4. Continue to push the shelf back.

To Remove the Shelves
1. Open the door completely.
2. If necessary, make sure you remove all the contents sitting on the shelf.
3. Pull the shelf forward until the notch aligns with the plastic post on each side of the shelf track.
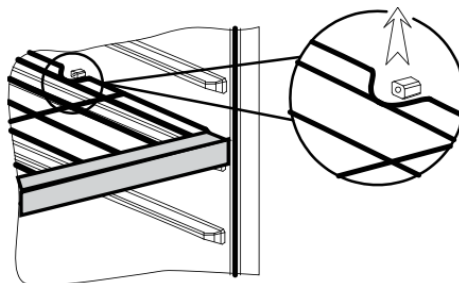
4. Lift the shelf until both notches pass through the posts.
5. Continue to pull the shelf forward until it is completely removed from the inner compartment.
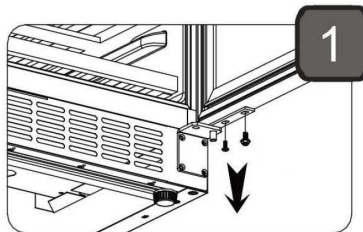
Reversing the Door Swing

Follow the instructions below to reverse the door swing.

⚠️

Important: Before you begin, unplug the refrigerator.

### To Reverse the Door from Right Swing to Left Swing

1. Open the door and use a Philips Screwdriver to remove the bottom screws from the lower hinge.

2. Carefully slide the bottom of the door forward and down, and place it on a padded surface to prevent damaging it.
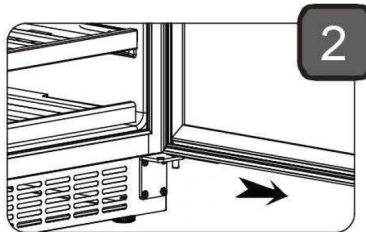

3. Remove the screws from the upper right hinge. Place the upper right hinge in a safe place in case you need to reverse the door in the future. Remove the plastic caps from the upper left hinge corner. Install the upper left hinge by fastening the screws through the left hinge to the cabinet. Insert the plastic caps into the upper right corner.
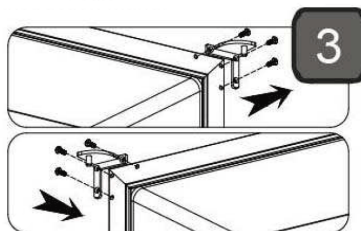

4. Remove the lower hinge and bushing from the bottom right support bracket. Remove the decorative screws from the left corner of the door and install and tighten them to the right corner holes. Remove the plastic cap from the top left corner of the door and insert it into the top right corner.
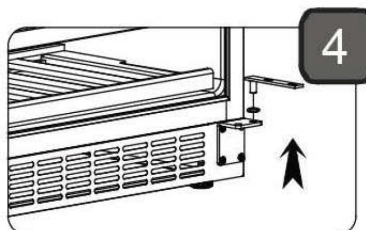
5. Install the lower hinge and bushing on the bottom left support bracket.
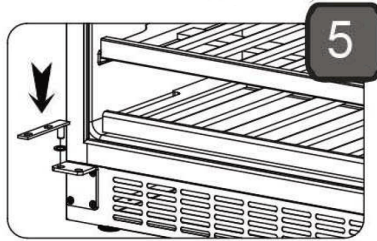
6. Carefully insert the door into the upper right corner hinge, then slide the door on top of the lower hinge and secure the door by installing the lower screws.
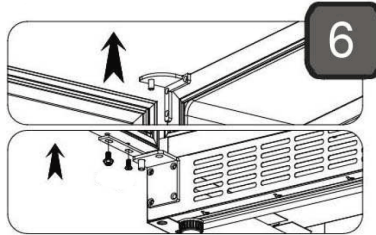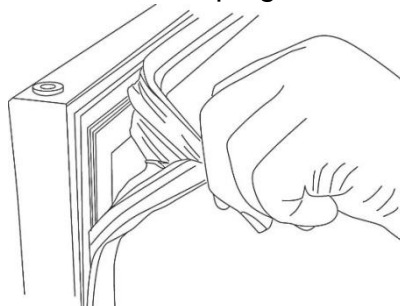

Removing and Installing Decorative Plugs

Follow the instructions below to remove the decorative plugs from the door.

⚠️
Important: Before you begin, unplug the refrigerator.

1. Open the door and carefully pull the door gasket from the top left corner until you have exposed the two holes which correspond with the decorative plugs.
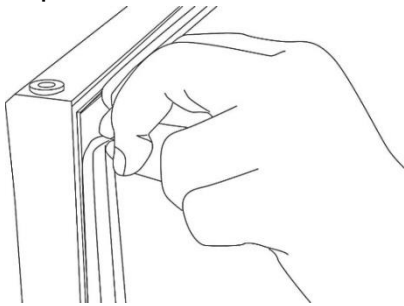
2. Insert a Flathead screwdriver through the gasket side of the door into the decorative plug slot. You may need to use a flashlight to help guide you through this process.

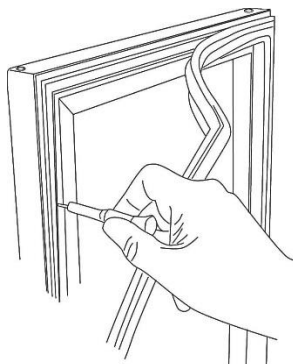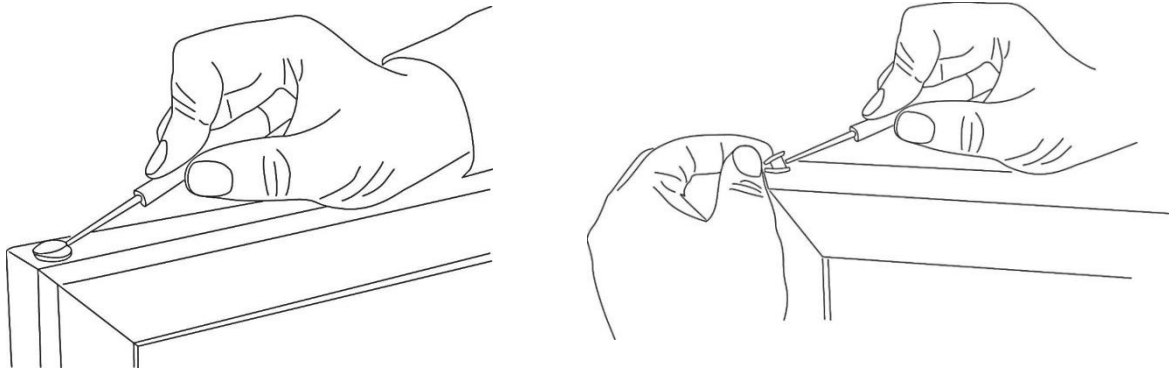3. Carefully turn the screwdriver clockwise to remove the two pre-installed decorative plugs from the front of the door. Reinsert the decorative plugs into the right side of the door using this same procedure.

4. Remove the decorative plastic cap from the top left corner of the door and insert it into the top right corner.

5. After the cap is inserted, carefully press the door gasket into its original position.

Operation

Installation Check List Before Operation

1. Have all packing materials and tape been removed from the interior and exterior of the wine refrigerator?
2. Have the installation instructions been followed, including connecting the machine to electricity? And has proper grounding been installed for the wine refrigerator?
3. Has the machine been leveled?
4. Is the wine refrigerator in a site where the ambient temperature is between 50° F and 95° F all year round?
5. Is there a clearance of at least 1- 2" at the rear, 1/4" at the top, and 1/4" at the sides for proper air circulation?

Using the Temperature Control Panel
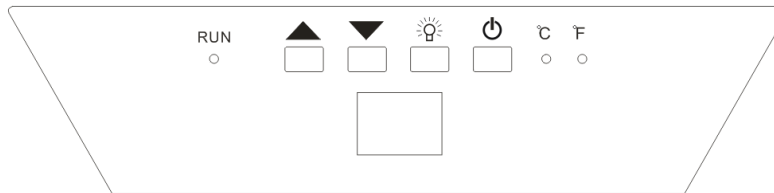
The single zone of this wine refrigerator has a temperature range from 40°F to 65°F and will display the set temperature.

- **Up Button** ▲ : Press the button on the control panel to increase the temperature by 1 degree increments.

- **Down Button** ▼ : Press the button on the control panel to lower the temperature by 1 degree increments.

- **RUN LIGHT:** When lit, the unit is in cooling mode

- **Light Button** : Press the button to turn the inner light on or off.

- **Power Button** : Turns the unit on and off. (press and hold this button for approximately 3 seconds)

- The Celsius or Fahrenheit light will be lit depending on which temperature type is being displayed. To switch between C and F. press and hold both buttons (▲/ ▼) simultaneously for approximately 3 seconds. A beep will occur and the indicator light will illuminate next to desired temperature setting.

⚠
Note:
- The wine refrigerator is equipped with a temperature memory function. If power is suddenly lost, the previously set temperature will be saved and the refrigerator will return to this setting once power is restored.
- Allow at least 24 hours before storing your wines to allow the setting temperature to be reached.

⚠
Caution: If you powered the unit off, please wait at least 5 minutes before powering it back on.

Normal Sounds

Your new wine refrigerator may make sounds that are not familiar to you. Most of the new sounds are normal. Hard surfaces like the floor and walls can make the sounds seem louder than they actually are. The following describes the kinds of sounds that might be new to you and what may be making them.

- Rattling noises may come from the flow of the refrigerant or the water line. Items stored on top of the wine refrigerator can also make noises.
- The high efficiency compressor may make a pulsating or high-pitched sound.
- Water running from the evaporator to the water bin may make a splashing sound.
- As each cycle ends, you may hear a gurgling sound due to the refrigerant flowing in your wine refrigerator.
- You may hear air being forced over the condenser by the condenser fan.

Temperature Alarm

If the interior temperature is higher than 73°F (23°C), "HI" is shown on the temperature control panel and the temperature alarm will sound continuously after one hour. This indicates that the inner temperature is too high. If the inner temperature is lower than 32°F (0°C), "LO" is shown on the temperature display panel and the temperature alarm will sound continuously after one hour. If one of these situations occurs please reference the troubleshooting section found in this manual or contact EdgeStar for support.

Door Ajar Alarm

This wine refrigerator includes a door ajar alarm, which will sound if one of the doors is open for more than five (5) minutes. Leaving the door open for extended periods of time will cause poor cooling performance and may shorten the life of the refrigerator. Keep the doors closed as frequently as possible.

Defrosting

Note that under most refrigerating settings, the unit will automatically defrost under most ambient conditions. However, on colder settings, some frost may build up. Additionally, the more humid the ambient conditions, the more frost may build up. Keep the door closed as much as possible and avoid opening the door unnecessarily to minimize frost build-up.

If frost is preventing the door from closing properly, you may need to power the unit off until the frost melts. Use a soft absorbent towel to dry the unit.

⚠️
Warning: Never attempt to remove frost with a sharp object!

Preparing the Wine Refrigerator for Storage

If the wine refrigerator will not be used for a long time, or is to be moved to another place, it will be necessary to defrost the unit and dry the interior.
1. Disconnect the wine cooler from the power supply by removing the power plug from the wall socket.
2. Leave the door open to allow for air circulation and to prevent mold, mildew, and unpleasant smells.

⚠️

Caution: Store the unit out of reach from children. If you have children, you may want to take additional precautions such as removing the door to prevent a child from being trapped inside the cooler!

⚠️

Important:
- Do not touch the power plug when your hands are wet.
- Never unplug the unit by pulling on the plug.

Cleaning and Maintenance

Periodic cleaning and proper maintenance will ensure efficiency, top performance, and long life.

Exterior Cleaning

The door and cabinet may be cleaned with a mild detergent and lukewarm water solution such as 2 tablespoons of baking soda to 1 quart of water.

Do not use solvent based or abrasive cleaners. Use a soft sponge and rinse with clean water. Wipe with a soft clean towel to prevent water spotting. If the door panel is stainless steel, it can discolor when exposed to chlorine gas and moisture. Clean stainless steel using a cloth dampened with a mild detergent and warm water solution. Never use an abrasive or caustic cleaning agent.

Interior Cleaning

The wine refrigerator's interior should be cleaned occasionally.
1. Disconnect power to the unit.
2. Open the door and remove the contents and shelves.
3. Wait until the unit defrosts.
4. With a clean cloth, wipe down the interior of the unit.
5. Reinsert the shelves and wine.
6. Reconnect power to the unit.

Troubleshooting

<u>Before Calling for Help</u>

If the unit appears to be malfunctioning, read through the "Operation" section of this manual first. If the problem persists, check the Troubleshooting Guide below and on the following page. The problem may be something that can easily be solved or explained.

Symptoms	Possible Causes	Solutions
The wine cooler turns on and off frequently.	The room temperature is higher than the recommended ambient environment.	Run the cooler at the appropriate ambient temperature.
	The door is being opened too often.	Minimize the number of times the door is opened.
	The door is not completely closed.	Make sure the door is completely closed.
	The door gasket is not sealing properly.	Make sure the door gasket is sealing properly.
	The cooler does not have the suggested ventilation.	Read and follow the "Installation Clearance Requirements" section.
The wine cooler does not turn on.	There is a power failure.	Ensure that the cooler is plugged in and the power outlet has power.
	The cooler is not plugged in.	Plug the unit in to a power outlet that has sufficient amperage.
	A house fuse has blown or the circuit breaker is tripped.	Replace the broken fuse in your fuse box or reset the breaker.
The wine cooler will not reach the desired temperature.	The cooler is placed too close to a heat source.	Keep the cooler away from direct sunlight or other heat sources.
	The cooler does not have sufficient ventilation.	Read and follow the "Installation Clearance Requirements" section.
	The door is opened too frequently or for a long period of time.	Close the door tightly and do not open the door too frequently or for a long period of time.
The wine cooler is making strange noises.	Certain sounds are normal.	Read the "Normal Sounds" section.
	The unit is not level or is touching another appliance.	Check to make sure that the cooler is level, and that it is not in contact with another appliance or furniture.

Symptoms	Possible Causes	Solutions
The body of the wine refrigerator is electrified.	The unit is not grounded properly.	Contact your local electrician to test your electrical grounding system.
Frost is forming in the wine cooler.	The environment is humid.	Though the unit uses an "auto-defrost" system, under certain conditions, manual defrosting may be required. If frost builds up, you can try running the cooler on a warmer temperature setting, minimizing the number of times you open the door, or unplugging the unit to allow the frost to melt.
	The ambient temperature is too low.	
	The door is being opened too frequently.	
The door will not shut properly.	The cooler is not level.	Make sure the cooler is on a level surface.
	The door gasket is dirty.	Clean the door gasket.
	The door gasket is not installed correctly.	Make sure the door gasket is correctly installed.
	The shelves are incorrectly installed.	Install the shelves correctly.

Specifications

⚠️ Note: Technical data and performance information are provided for reference only. Specifications are subject to change. Check the rating label on the wine refrigerator for the most accurate information.

Description of product	Built-in Wine Refrigerator
Model	**CWR532SZ**
Voltage / Frequency	AC 115V~60Hz
Amperage	1.5 A
Input Power	120 W
Color	Black Cabinet; Stainless Steel Door
Storage Capacity	54 Bottles*
Refrigerant	R600a, 1.4 oz.
Temperature Range	40° F - 65° F
Dimensions (Height x Width x Depth)	33 1/2" x 23 1/2" x 22 1/2"
Weight	100 lbs.

⚠️ *Note on Wine Storage Capacity: The wine refrigerator can store 54 standard 750 ml. wine bottles.

Edgestar Limited Warranty

Full One-Year Parts and Labor
This product is warranted by EdgeStar and is subject to any conditions set forth as follows:

WHAT IS COVERED:
For a period of ONE (1) YEAR from the date of original retail purchase, EdgeStar will repair or replace any part free of charge including labor that fails due to a defect in materials or workmanship. Labor will be performed free of charge at an authorized EdgeStar repair facility and EdgeStar will supply new, rebuilt, or refurbished parts free of charge. EdgeStar may request a defective part be returned in exchange for the replacement part. All replacement parts or products will be new, remanufactured, or refurbished. All products and parts replaced by EdgeStar under warranty service become the property of EdgeStar. After the 12 month period, EdgeStar will no longer be responsible for labor charges incurred or replacement parts. All defective products and parts covered by this warranty will be repaired or replaced on a mail-in basis to an EdgeStar authorized repair facility.

This warranty applies to the original purchaser only, and only covers defects in workmanship experienced during operation of the product under normal service, maintenance, and usage conditions. This warranty applies to the purchase and use of this product in residential settings within the contiguous United States of America.

Exceptions: Commercial or Rental Use Warranty
90 days labor and parts from date of original purchase. No other warranty applies.

WHAT IS NOT COVERED- The following limitations apply to the coverage of this warranty. This warranty does not cover:
-Labor charges for installation, setup, or training to use the product.
-Shipping damage, and any damage caused by improper packaging for shipment to an authorized service center, and any damaged caused by improper voltage or any other misuse, including abnormal service, handling, or usage.
-Cosmetic damage such as scratches and dents.
-Normal wear and tear on parts or replacement of parts designed to be replaced, e.g. filters, cartridges, batteries.
-Service trips to deliver, pick-up, or repair, install the product, or to instruct in proper usage of the product.
-Damages or operating problems resulting from misuse, abuse, operation outside environmental specifications, uses contrary to instructions provided in the owner's manual, accidents, acts of God, vermin, fire, flood, improper installation, unauthorized service, maintenance negligence, unauthorized installation or modification, or commercial use.
-Labor, service transportation, and shipping charges for the removal and replacement of defective parts, beyond the initial 12 month period.
-Products that have been modified to perform outside of specifications without the prior written permission of EdgeStar.
-Products lost in shipment, or theft.
-Products sold AS IS or from an unauthorized reseller.
-Products that have had their serial numbers removed, defaced, or with serial numbers that have been invalidated.
-Damage from other than normal household use.
-Replacement or repair of household fuses, circuit breakers, wiring or plumbing.
-Damage to personal property from use of product.
-Damage from service other than from an authorized EdgeStar repair facility.
-Hoses, knobs, lint trays and all attachments, accessories and disposable parts.
-Any service charges not specifically identified as normal such as normal service area or hours.
-Any special or consequential damages arising out of the use of the product.

OBTAINING WARRANTY SERVICE: If you believe your product is defective, contact EdgeStar Customer Support for
troubleshooting assistance and warranty service at www.edgestar.com or call 1-866-319-5473. Before contacting Customer Support you are required to have your model number, serial number, and proof of purchase available upon request. Once an EdgeStar authorized representative has confirmed that your product is defective and eligible for warranty service, the product must be returned to an EdgeStar authorized repair facility. EdgeStar is not responsible for damage resulting from shipper mishandling or improper packaging. Do not return a defective product to the place of purchase. Products received without a return authorization number will be refused.