

# Warranty

## **GENERAC POWER SYSTEMS “FIVE YEAR” LIMITED WARRANTY FOR HONEYWELL 2013 MODEL SINGLE-PHASE LIQUID-COOLED STATIONARY EMERGENCY GENERATORS BELOW 50KW**

For a period of five (5) years from the date of successful activation of the unit, Generac Power Systems, Inc. (Generac) will, at its discretion, repair or replace any part(s) that, upon examination, inspection, and testing by Generac or an Authorized/Certified Honeywell Generator Dealer, or branch thereof, is found to be defective under normal use and service, in accordance with the warranty schedule set forth below. Any equipment that the purchaser/owner claims to be defective must be examined by the nearest Generac or Authorized/Certified Honeywell Generator Dealer, or branch thereof. Repair or replacement pursuant to this limited warranty shall not renew or extend the original warranty period. Any repaired product shall be warranted for the remaining original warranty period only. This warranty applies only to Honeywell Generators used in “Standby” applications, as Generac has defined Standby, provided said generator has been initially installed and/or inspected on-site by Generac or an Authorized/Certified Honeywell Generator Dealer, or branch thereof. It is highly recommended that scheduled maintenance, as outlined by the generator owner’s manual, be performed by Generac or an Authorized/Certified Honeywell Generator Dealer, or branch thereof. This will verify service has been performed on the unit throughout the warranty period.

### **WARRANTY SCHEDULE**

YEARS ONE THROUGH FIVE — Limited comprehensive coverage on mileage, labor, and parts.

INTERNATIONAL APPLICATIONS – Limited to 1000 hour of operation.

### **GUIDELINES:**

Travel allowance is limited to 100 miles maximum and three (3) hours maximum (per occurrence, whichever is less), round trip from the nearest Authorized/Certified Honeywell Generator Dealer; and only applies to permanently wired and mounted units. Any additional required travel expense will not be covered by Generac.

1. This warranty only applies to permanently wired and mounted signle-phase units.
2. All warranty repairs, must be performed and/or addressed by an Authorized/Certified Honeywell Generator Dealer, or branch thereof.
3. Units that have been resold are not covered under the Honeywell Warranty, as this Warranty is not transferable.
4. Unit enclosure is only covered during the first year of the warranty provision.
5. Use of Non-Generac replacement part(s) will void the warranty in its entirety.
6. Generac may choose to Repair, Replace or Refund a piece of equipment.
7. Warranty Labor Rates are based on normal working hours. Additional costs for overtime, holiday or emergency labor costs for repairs outside of normal business hours will be the responsibility of the customer.
8. Warranty Parts shipment costs are reimbursed at ground shipment rates. Costs related to requests for expedited shipping will be the responsibility of the customer.
9. Verification of required maintenance may be required for warranty coverage.

### **THIS WARRANTY SHALL NOT APPLY TO THE FOLLOWING:**

1. Any unit built/manufacturer prior to January 2013.
2. Costs of normal maintenance (tune-ups, associated part (s), loose/leaking clamps, adjustments, installation and start-up).
3. Any failure caused by contaminated fuels, oils, coolants/antifreeze or lack of proper fuels, oils or coolants/antifreeze.
4. Units sold, rated or used for “Prime Power”, “Trailer Mounted” or “Rental Unit” applications as Generac has defined Prime Power, Trailer Mounted or Rental Unit. Contact a Generac Distributor for Prime Power, Trailer Mounted or Rental Unit definition and warranty.
5. Failures caused by any external cause or act of God such as, but not limited to, collision, fire, theft, freezing, vandalism, riot or wars, lightning, earthquake, wind-storm, hail, volcanic eruption, water or flood, tornado, hurricane, terrorist acts or nuclear holocaust.
6. Products that are modified or altered in a manner not authorized by Generac in writing.
7. Failures due, but not limited to, normal wear and tear, accident, misuse, abuse, negligence, or improper installation or sizing.
8. Any incidental, consequential or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
9. Damage related to rodent and/or insect infestation.
10. Failure due to misapplication, misrepresentation, or bi-fuel conversion.
11. Telephone, facsimile, cellular phone, satellite, Internet, or any other communication expenses.
12. Rental equipment used while warranty repairs are being performed.
13. Modes of transportation deemed abnormal
14. Steel enclosures that are rusting due to improper installation, location in a harsh or saltwater environment or scratched where integrity of paint applied is compromised.
15. Any and all expenses incurred investigating performance complaints unless defective Generac materials and/or workmanship were the direct cause of the problem.
16. Starter Batteries, Fuses, light bulbs, and overnight freight cost for replacement part(s).

THIS WARRANTY IS IN PLACE OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, SPECIFICALLY, GENERAC MAKES NO OTHER WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Any implied warranties which are allowed by law, shall be limited in duration to the terms of the express warranty provided herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to purchaser/owner.

GENERAC’S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PART(S) AS STATED ABOVE. IN NO EVENT SHALL GENERAC BE LIABLE FOR ANY INCIDENTAL, OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF GENERAC’S NEGLIGENCE. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to purchaser/ owner. Purchaser/owner agrees to make no claims against Generac based on negligence. This warranty gives purchaser/owner specific legal rights. Purchaser/owner also may have other rights that vary from state to state.

Honeywell International Inc. makes no representations or warranties with respect to this product.

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**To locate the nearest Authorized Dealer and to download schematics, exploded parts views and parts lists,  
visit our website: [www.honeywellgenerators.com](http://www.honeywellgenerators.com)**